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SEP 04 2007

OFFICE OF
CONSUMER ADVOCATE

August 31, 2007

Mr. James P. McNulty, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
Post Office Box 3265
Harrisburg, Pennsylvania 17105-3265

Dear Mr. McNulty:

This serves as Verizon North Inc.'s (Verizon North) notification that it is making changes to the rate for National Directory Assistance in the Telephone Pa. P.U.C. No. 11 Informational Tariff for Competitive Services.

This tariff is scheduled to become effective on September 1, 2007.

This material will appear on the Verizon North web site. The electronic version of this material will be, to the best of my knowledge, an accurate representation of the content of this filing.

If you have any questions about this filing, please call Stephanie Ulrich on 717-777-3501.

Sincerely,

Original Signed by
Ronald F. Weigel

Attachments

Verizon North Inc.
Executive Summary

National Directory Assistance

Description of Changes

National Directory Assistance provides customers with the listings of individuals or businesses located outside the Regional Calling Area but within the United States.

Effective September 1, 2007, the per call rate for National Directory Assistance will increase to \$1.50.

Customers were notified of the proposed rate increase via a bill message included in the July bills. A copy of the notice is attached.

This tariff is being filed August 31, 2007 to become effective September 1, 2007. National Directory Assistance is an existing competitive service offering for business and residence customers.

This filing fully complies with the safety, adequacy, reliability and privacy considerations required.

VERIZON NORTH INC.

INFORMATIONAL TARIFF FOR COMPETITIVE SERVICES

FOR

ALL PENNSYLVANIA

ISSUED August 31, 2007

EFFECTIVE September 1, 2007

By Ronald F. Weigel, Director
Strawberry Square, 4th Floor, Harrisburg, Pa.

NOTICE

This tariff reprices rates for National Directory Assistance

Pa. P.U.C. No. 11

Section 11

2nd Revised Sheet 4, Canceling 1st Revised Sheet 4

Changes to National Directory Assistance Service

Beginning Saturday, September 1, 2007, National Directory Assistance call rates for requests outside your local area will change from \$1.25 to \$1.50. On each call, you may continue to ask the operator for two listings.

DIRECTORY ASSISTANCE

E. NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

1. General

National Directory Assistance (NDA) will provide the customer with directory listings from Verizon's directory assistance database. This database will make all Verizon listings available to any operator workstation along with national listings from other provider database(s). Verizon will provide listings for residential, business, government, Verizon 1-800, and Verizon local emergency numbers. Customer Name and Address (CNA) Service is a reverse search feature which allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete phone number.

2. Conditions

- a. The customer will receive a maximum up to two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing or two CNA listings.
- b. Customers who make operator assisted calls to National Directory Assistance or to obtain Customer Name and Address Service will be charged the NDA/CNA rate plus the applicable operator surcharge as set forth in the Company's tariff.
- c. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of such information.
- d. The customer will have access to any in- or out-of-franchise, number/address listing within the continental United States, Alaska and Hawaii, with the exception of non-published listings. When a non-published number/address is requested, the message "Non-published number/address" or "NP" is displayed and no information will be available.
- e. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed from hospitals, or to calls placed by customers who certify they are unable to use a directory because of visual or physical handicap.
- f. National Directory Assistance and Customer Name and Address Service will be available where technology permits.

3. RATES

RATE

National Directory Assistance/Customer Name and Address Service, per call

\$1.50 (I)

(I) Indicates Increase

Issued: August 31, 2007

Effective: September 1, 2007

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¹ Effective November 25, 2004, Verizon Metropolitan Package ExtraSM/Verizon Metropolitan PackageSM, SoundDealSM Service Plan and Local and Toll Package are grandfathered and are not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

SM Service Mark of Verizon Communications Inc.

PACKAGED SERVICES - RESIDENCE

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¹ Effective November 25, 2004, Verizon Metropolitan Package ExtraSM /Verizon Metropolitan PackageSM, SoundDealSM Service Plan and Local and Toll Package are grandfathered and are not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

SM Service Mark of Verizon Communications Inc.

PACKAGED SERVICES - RESIDENCE

VERIZON LOCAL PACKAGE EXTRASM/VERIZON LOCAL PACKAGESM

A. GENERAL

The Verizon Local Package ExtraSM and Verizon Local PackageSM are optional residential service packages that provide customers with a combination of offerings for one flat monthly rate.

B. REGULATIONS

1. The Verizon Local PackageSM or Verizon Local Package ExtraSM consists of the following basic features:

- unlimited local usage
- Dial Tone Line with touch-tone
- unlimited direct-dialed local Directory Assistance calls
- waiver of certain nonrecurring residence charges¹
- Verizon Calling Card (optional)
- choice of specific Optional Central Office Services with each Package option

2. The Verizon Local PackageSM offers customers a choice of up to three compatible Central Office Services features, and the Verizon Local Package ExtraSM offers customers a choice of four or more compatible features. The following is the list of available features:

Optional Package Features:

Call Block
Call Forwarding Busy Line
Call Forwarding-Don't Answer
Call Forward-Busy Line/Don't Answer
Call Forwarding Variable
Call Waiting
Caller ID with Name or Call Waiting ID
Distinctive Ring
Intercom Extra²
Repeat Dialing
Return Call (*69)
Speed Dialing - 30
Three-way Calling
Ultra Forward^{*}

(C)

¹ The Dial Tone Line Connection Charge, Change of Residence Service Charge, and any Service Change Charge(s) for adding Verizon Local Package ExtraSM features do not apply to this service.

² Effective November 25, 2004, Intercom Extra² is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

(C) Indicates Change

SM Service Mark of Verizon Communications Inc.

PACKAGED SERVICES - RESIDENCE

VERIZON LOCAL PACKAGE EXTRASM/VERIZON LOCAL PACKAGESM (Cont'd)

B. REGULATIONS (Cont'd)

3. For purposes of calculating any applicable Monthly Subscription Discount rates for Optional Central Office Services features not included in the packages, but ordered in conjunction with the packages on the customer's same line, the Verizon Local PackageSM will count as one eligible Optional Central Office Services feature, and the Verizon Local Package ExtraSM will count as four eligible Optional Central Office Services features.
4. The Verizon Local Package ExtraSM/Verizon Local PackageSM are not available in conjunction with SoundDealSM, Residence Services Variety Package, the Verizon Metropolitan Package ExtraSM¹ or the Verizon Metropolitan PackageSM¹.
5. The Verizon Local Package ExtraSM/Verizon Local PackageSM are not available with Lifeline Service.
6. The Verizon Local Package ExtraSM/Verizon Local PackageSM are not subject to any discounts for: Telephone Service for Employees, Pensioners, and Directors of the Company and its Affiliates.
7. Verizon Local Package ExtraSM/Verizon Local PackageSM customers who become subject to Company-initiated non-basic service termination procedures will have all existing Verizon Local Package ExtraSM/Verizon Local PackageSM lines converted to Residence Dial Tone Line Service equipped with a Local Area Unlimited Usage Package, at the applicable tariff rates. The applicable Dial Tone Line Product/Service Charge will not apply for those Verizon Local Package ExtraSM/Verizon Local PackageSM lines converted due to termination procedures. Such customers will not be permitted to resubscribe to the Verizon Local Package ExtraSM/Verizon Local PackageSM option until all associated arrearages are satisfactorily paid in full.

C. RATES

	Monthly Rate
Verizon Local Package SM , per line.....	\$29.99 (I)
Verizon Local Package Extra SM , per line.....	32.99 (I)

¹ Effective November 25, 2004, Verizon Metropolitan Package ExtraSM/Verizon Metropolitan PackageSM is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

(I) Indicates increase

ISSUED MARCH 30, 2007

EFFECTIVE APRIL 1, 2007

PACKAGED SERVICES - RESIDENCE

VERIZON METROPOLITAN PACKAGE EXTRASM/VERIZON METROPOLITAN PACKAGESM 1

A. GENERAL

The Verizon Metropolitan Package ExtraSM/Verizon Metropolitan PackageSM are optional residential service packages, that provide residence customers with a combination of offerings for one flat monthly rate.

B. REGULATIONS

1. The Verizon Metropolitan Package ExtraSM or Verizon Metropolitan PackageSM consists of the following basic features:

- unlimited number of outgoing direct-dialed calls within the Pittsburgh and Pittsburgh Suburban Exchange Areas or the Philadelphia and Philadelphia Suburban Exchange Areas.
- Dial Tone Line with touch-tone
- unlimited direct-dialed local Directory Assistance calls
- waiver of certain nonrecurring residence charges ²
- Verizon Calling Card (optional)
- choice of specific Optional Central Office Services with each Package option

2. The Verizon Metropolitan PackageSM option offers customers a choice of up to three compatible Central Office Services features, and the Verizon Metropolitan Package ExtraSM option offers customers a choice of four or more compatible features. The following is the list of available features:

Optional Package Features:

Call Block
Call Forwarding Busy Line
Call Forwarding-Don't Answer
Call Forward-Busy Line/Don't Answer
Call Forwarding Variable
Call Waiting
Caller ID with Name/Call Waiting ID/Anonymous Call Rejection
Distinctive Ring
Intercom Extra[†]
Repeat Dialing
Return Call (*69)
Speed Dialing - 30
Three-way Calling
Ultra Forward^{*}

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(C)

¹ Effective November 25, 2004, Verizon Metropolitan Package ExtraSM/Verizon Metropolitan PackageSM is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

² The Dial Tone Line Connection Charge, Change of Residence Service Charge, and the Service Change Charge(s) do not apply to this service.

(C) Indicates Change

SM Service Mark of Verizon Communications Inc.

PACKAGED SERVICES - RESIDENCE

VERIZON METROPOLITAN PACKAGE EXTRASM/VERIZON METROPOLITAN PACKAGESM ¹

B. REGULATIONS (Cont'd)

3. For purposes of calculating any applicable Monthly Subscription Discount rates for Optional Central Office Services features not included in the Verizon Metropolitan Package ExtraSM/Verizon Metropolitan PackageSM but ordered in conjunction with the Verizon Metropolitan Package ExtraSM/Verizon Metropolitan PackageSM on the customer's same line, the Verizon Metropolitan PackageSM option will count as one eligible Optional Central Office Services feature, and the Verizon Metropolitan Package ExtraSM option will count as four eligible Optional Central Office Services features.
4. The Verizon Metropolitan Package ExtraSM/Verizon Metropolitan PackageSM are not available in conjunction with SoundDeal[®], Local and Toll Package or the Residence Services Variety Package.
5. The Verizon Metropolitan Package ExtraSM/Verizon Metropolitan PackageSM are not available with Lifeline Service.
6. The Verizon Metropolitan Package ExtraSM/Verizon Metropolitan PackageSM are not subject to any discounts for: Telephone Service for Employees, Pensioners, and Directors of the Company and its Affiliates.
7. Verizon Metropolitan Package ExtraSM/Verizon Metropolitan PackageSM customers who become subject to Company-initiated non-basic service termination procedures will have all existing Verizon Metropolitan Package ExtraSM/Verizon Metropolitan PackageSM lines converted to Residence Dial Tone Line Service equipped with a Local Area Unlimited Usage Package, at the applicable tariff rates. The applicable Dial Tone Line Product/Service Charge will not apply for Verizon Metropolitan Package ExtraSM/Verizon Metropolitan PackageSM lines converted due to termination procedures. Such customers will not be permitted to resubscribe to the Verizon Metropolitan Package ExtraSM/Verizon Metropolitan PackageSM until all associated arrearages are satisfactorily paid in full.
8. The Verizon Metropolitan Package ExtraSM/Verizon Metropolitan PackageSM unlimited local calling area is the same as that provided for the Residence Metropolitan Area Unlimited Usage Package (City or Suburban).

C. RATES

	Monthly Rate
Verizon Metropolitan Package SM , per line.....	\$39.99 (I)
Verizon Metropolitan Package Extra SM , per line.....	42.99 (I)

¹ Effective November 25, 2004, Verizon Metropolitan Package ExtraSM/Verizon Metropolitan PackageSM is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

(I) Indicates increase

PACKAGED SERVICES- RESIDENCE

(C)

SOUNDDEALSM Service Plan ¹

A. Description:

The SoundDeal Service Plan is an optional residence service enrollment plan. This Plan permits a customer to receive the following features and services for a flat monthly rate, for each SoundDeal Service Plan residence line provided. The SoundDeal Service Plan includes the following features and services: 1) Dial Tone Line with Touch Tone; 2) unlimited local calling; 3) Verizon Pennsylvania Inc. intraLATA Direct Distance Dialed(DDD) unassisted toll calling; and 4) selection of up to two Optional Central Office Services from a predetermined list of services(See Regulation 12, below, for a list of available Optional Central Office Services for selection).

B. Regulations:

1. SoundDeal customers may terminate their enrollment in this Plan at any time upon notice to the Company.
2. Unless terminated by the SoundDeal customer or the Company, a line will remain enrolled in this Plan, as amended from time-to-time, with any applicable changes in rate, for as long as this Plan continues to be offered by the Company.
3. This Plan is not available with Residential IntelliLinQ® BRI Service lines or to customers who are or become toll or nonbasic service terminated.
4. No more than four(4) residence lines can be enrolled with the SoundDeal option for each customer Billed Telephone Number account.
5. The Residence Dial Tone Line Product/Service Charge applies to requests for new and additional SoundDeal lines, and moves of existing lines. However, the Product/Service Charge does not apply when SoundDeal replaces existing Dial Tone Line service.
6. A residence line may be enrolled in this Plan only if the customer's historical average monthly Verizon Pennsylvania Inc. intraLATA DDD unassisted toll usage on the dial tone line, computed at DDD unassisted toll call rates before the application of any discounts, during a six(6) month historical usage study period selected by the Company, or during such portion(if any) of the six(6) month historical usage period selected by the Company that the dial tone line was in service, does not exceed \$100.00.

¹ Effective November 25, 2004, SoundDealSM Service Plan is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

SM Service Mark of Verizon Communications Inc.

PACKAGED SERVICES- RESIDENCE

(C)

SOUNDDEALSM Service Plan ¹(Cont'd)

B. Regulations: (Cont'd)

7. A residence line need not have been in service during the six(6) month historical usage study period selected by the Company, or during any minimum portion of the six(6) month historical usage study period selected by the Company, to be eligible for this Plan.
8. Upon written notification to the customer the Company will terminate a line's enrollment in the Plan, if the historical average monthly Verizon Pennsylvania Inc. intraLATA DDD unassisted toll usage on the line, computed at DDD unassisted toll call rates before the application of discounts, during any six (6) month historical usage study period selected by the Company (which study period may include months before and/or after the date of termination of the Trial Period), exceeds \$150.00.
9. Customers will not be charged the Optional Central Office Services - Product/Service Charge for Optional Central Office Services selected as part of the **SoundDeal** offering. **SoundDeal** customers are not eligible for trial or promotional offerings associated with the Optional Central Office Services included in this Plan, unless specifically provided for in a trial or promotional offering.
10. This Plan may not be combined with any other Residence optional local or toll calling plan service, or Automatic Savings as specified in this Tariff.
11. If, for any line enrolled in this Plan, the customer chooses to subscribe to Optional Central Office Services in addition to the two eligible Optional Central Office Services provided for under this Plan, the customer may, to the extent permitted by the discount plan specified in Tariff Pa. P.U.C.-No. 1, Section 30E, count the two Optional Central Office Services selected under this Plan in determining the discount applicable to the additional Optional Central Office Services pursuant to the discount plan specified in Tariff Pa. P.U.C.-No. 1, Section 30E.
12. **SoundDeal** customers can choose up to two(2) of the following services for each **SoundDeal** Service Plan line provided: Call Block, Call Forwarding-Busy Line/Don't Answer, Call Waiting, Caller ID - Number Only, Caller ID, Home Intercom, Distinctive Ring, Intercom Extra, Return Call (*69), Three-Way Calling and **Ultra Forward**.

¹ Effective November 25, 2004, **SoundDealSM** Service Plan is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

SM Service Mark of Verizon Communications Inc.

PACKAGED SERVICES- RESIDENCE

(C)

SOUNDDEALSM Service Plan ¹(Cont'd)

B. Regulations: (Cont'd)

13. Residence customers enrolled in this Plan, who subsequently become subject to Company initiated toll or nonbasic service termination procedures, will have all existing SoundDeal lines converted to Residence Dial Tone Line service(s) with a Local Area Unlimited Usage Package, at the applicable tariff rates (the Dial Tone Line Product/Service Charge will not apply for those existing lines converted, in-place, due to termination procedures). In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to reenroll in this Plan until such time as all associated arrearages are satisfactorily paid in full.
14. Qualifying SoundDeal Service Plan local calls will not be detail billed.
15. The SoundDeal Service Plan will be made available to customers who are Certified Speech and/or Hearing Disabled on or before August 31, 1999.

C. Rates:

	<u>Monthly Rate</u>
SoundDeal Service Plan, per line enrolled	\$49.95

¹ Effective November 25, 2004, the SoundDealSM Service Plan is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

SM Service Mark of Verizon Communications Inc.

PACKAGED SERVICES- RESIDENCE

VERIZON REGIONAL PACKAGE EXTRASM

A. GENERAL

Verizon Regional Package ExtraSM is an optional residential service package that provides customers with a combination of offerings for one flat monthly rate.

B. REGULATIONS

1. Verizon Regional Package ExtraSM consists of the following features:

Unlimited local calling
Unlimited direct distance dialed intralATA toll
Dial Tone Line with touch-tone
Unlimited direct-dialed local Directory Assistance calls
Waiver of certain nonrecurring residence charges¹
Busy Redial
Call Block
Call Forwarding Busy Line
Call Forwarding - Don't Answer
Call Forward - Busy Line / Don't Answer
Call Forwarding Variable
Call Intercept
Call Waiting
Caller ID / Call Waiting ID / Anonymous Call Rejection
Distinctive Ring
Intercom Extra^{*}
Return Call (*69)
Speed Dialing - 30
Three-way Calling
Ultra Forward^{*}

* * *

Additional non-regulated service

(C)

2. For purposes of calculating any applicable Monthly Subscription Discount rates for Optional Central Office Services features not included in Verizon Regional Package ExtraSM but ordered in conjunction with Verizon Regional Package ExtraSM on the customer's same line, the Verizon Regional Package ExtraSM will count as four eligible Optional Central Office Services features.3. Verizon Regional Package ExtraSM is not available in conjunction with SoundDealSM, Local and Toll Package, Verizon Local PackageSM, Verizon Local Package ExtraSM, Verizon Metropolitan PackageSM, Verizon Metropolitan Package ExtraSM, or the Residence Services Variety Package.

¹ The Dial tone Line Connection Charge, Change of Residence Service Charge, and the Service Change Charge(s) do not apply to this service.

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(C)
(C)

(C) Indicates Change

SM Service Mark of Verizon Communications Inc.

ISSUED AUGUST 16, 2006

EFFECTIVE AUGUST 17, 2006

PACKAGED SERVICES- RESIDENCE

VERIZON REGIONAL PACKAGE EXTRASM

B. REGULATIONS

4. Verizon Regional Package ExtraSM is not available with Lifeline Service.
5. Verizon Regional Package ExtraSM is not subject to any discounts for: Telephone Service for Employees, Pensioners, and Directors of the Company and its Affiliates.
6. Residence Verizon Regional Package ExtraSM customers who become subject to Company-initiated Toll or non-basic service termination procedures will have all existing Verizon Regional Package ExtraSM lines converted to Residence Dial Tone Line Service equipped with a Local Area Unlimited Usage Package, at the applicable tariff rates. The applicable Dial Tone Line Product/Service Charge will not apply for those Verizon Regional Package ExtraSM lines converted due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to re-subscribe to the Verizon Regional Package ExtraSM until all associated arrearages are satisfactorily paid in full.
7. Qualifying Verizon Regional Package ExtraSM regional toll calls will not be detailed billed.

(C)

C. RATES

Verizon Regional Package ExtraSMMonthly Rate

\$52.95

Effective September 1, 2007, the Verizon Bundle Discount is discontinued.

(C)

SM Service Mark of Verizon Communications Inc.

(I) Indicates Increase

(C) Indicates change

ISSUED AUGUST 31, 2007

EFFECTIVE SEPTEMBER 1, 2007

PACKAGED SERVICES- RESIDENCE

VERIZON REGIONAL PACKAGESM

A. GENERAL

Verizon Regional PackageSM is an optional residential service package that provides customers with a combination of offerings for one flat monthly rate.

B. REGULATIONS

1. Verizon Regional PackageSM consists of the following features:

Unlimited local calling
Unlimited direct distance dialed intraLATA toll
Dial Tone Line with touch-tone
Waiver of certain nonrecurring residence charges¹
Call Forwarding Busy Line or, Call Forwarding Don't Answer or
Call Forward - Busy Line Don't Answer
Call Waiting
Caller ID with Name or Call Waiting ID
Anonymous Call Rejection
Speed Dialing - 8 or Speed Dialing - 30
Three-way Calling
Additional non-regulated service

(C)

2. Verizon Regional PackageSM is not available on the same line with SoundDealSM, Local and Toll Package, Verizon Regional Package ExtraSM, Verizon Local PackageSM, Verizon Local Package ExtraSM, Verizon Metropolitan PackageSM, Verizon Metropolitan Package ExtraSM, Residence Services Variety Package, Sensible Minute, Weekend Choice, Value Cents, Personal Unlimited Plan, Selective Exchange, Metro Call-Pak, or Residence Call Plus. Verizon Regional PackageSM is not available on the same line or account with SoundDialing.
3. Verizon Regional PackageSM is not available with Lifeline Service, residential PBX Trunks or residential IntelliLinQ® Basic Rate Interface (BRI) Service lines.
4. Verizon Regional PackageSM is not subject to any discounts for: Telephone Service for Employees, Pensioners, and Directors of the Company and its Affiliates.

¹ The Dial tone Line Connection Charge, Change of Residence Service Charge, and the Service Change Charge(s) do not apply to this service.

SM Service Mark of Verizon Communications Inc.

PACKAGED SERVICES- RESIDENCE

VERIZON REGIONAL PACKAGESM (Cont'd)

B. REGULATIONS (Cont'd)

5. Customers may discontinue their enrollment in Verizon Regional PackageSM at any time upon notice to the Company.
6. Unless a line's enrollment in the plan is terminated by the customer or the Company, a line will remain enrolled in Verizon Regional PackageSM, as amended from time-to-time with any applicable changes in rate, for as long as Verizon Regional PackageSM continues to be offered by the Company.
7. Verizon Regional PackageSM customers who become subject to Company-initiated Toll termination procedures will have all existing Verizon Regional PackageSM lines converted to Residence Dial Tone Line Service equipped with a Local Area Unlimited Usage Package, at the applicable tariff rates. The applicable Dial Tone Line Product/Service Charge will not apply for those Verizon Regional PackageSM lines converted due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to re-subscribe to Verizon Regional PackageSM until all associated arrearages are satisfactorily paid in full.
8. Verizon Regional PackageSM regional toll calls will not be detailed billed.

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C. RATES

Monthly RateVerizon Regional PackageSM

\$42.95

Effective September 1, 2007, the Verizon Bundle Discount is discontinued.

(C)

SM Service Mark of Verizon Communications Inc.

(I) Indicates increase

(C) Indicates Change

ISSUED AUGUST 31, 2007

EFFECTIVE SEPTEMBER 1, 2007

PACKAGED SERVICES- RESIDENCE

VERIZON REGIONAL PACKAGE UNLIMITEDSM

A. GENERAL

Verizon Regional Package UnlimitedSM is an optional residential service package that provides customers with a combination of dial-tone access line, local usage, unlimited intraLATA toll usage and an optional feature package for one flat monthly rate.

B. REGULATIONS

1. Verizon Regional Package UnlimitedSM consists of the following basic features:

- Unlimited local calling
- Unlimited direct distance dialed intraLATA toll
- Dial Tone Line with touch-tone
- Waiver of certain nonrecurring residence charges¹
- Choice of specific Optional Central Office Services

In addition, customers can select any three compatible VAS features, where available, from the below list:

- Call Forwarding Busy Line
- Call Forwarding - Don't Answer
- Call Forward - Busy Line/Don't Answer
- Call Forwarding Variable
- Call Waiting
- Caller ID with Name/Call Waiting ID/Anonymous Call Rejection
- Distinctive Ring
- Repeat Dialing
- Return Call (*69)
- Speed Dialing - 8 or 30
- Three-way Calling
- Ultra Forward®

2. For purposes of calculating any applicable Monthly Subscription Discount rates for Optional Central Office Services features not included in Verizon Regional Package UnlimitedSM but ordered in conjunction with Verizon Regional Package UnlimitedSM on the customer's same line, the Verizon Regional Package UnlimitedSM will count as one (1) eligible Optional Central Office Services features.

¹ The Dial tone Line Connection Charge, Change of Residence Service Charge, and the Service Change Charge(s) do not apply to this service.

SM Service Mark of Verizon Communications Inc.

PACKAGED SERVICES- RESIDENCE

VERIZON REGIONAL PACKAGE UNLIMITEDSM

B. REGULATIONS

3. Verizon Regional Package UnlimitedSM is not available in conjunction with SoundDealSM, Local and Toll Package, Verizon Local Package, Verizon Local Package ExtraSM, Verizon Regional Package, Verizon Regional Package ExtraSM, Verizon Metropolitan Package, Verizon Metropolitan Package Extra, or the Residence Services Variety Package.
4. Verizon Regional Package UnlimitedSM is not available with Lifeline Service.
5. Verizon Regional Package UnlimitedSM is not subject to any discounts for: Telephone Service for Employees, Pensioners, and Directors of the Company and its Affiliates.
6. Residence Verizon Regional Package UnlimitedSM customers who become subject to Company-initiated Toll or non-basic service termination procedures will have all existing Verizon Regional Package UnlimitedSM lines converted to Residence Dial Tone Line Service equipped with a Local Area Unlimited Usage Package, at the applicable tariff rates. The applicable Dial Tone Line Product/Service Charge will not apply for those Verizon Regional Package UnlimitedSM lines converted due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to resubscribe to the Verizon Regional Package UnlimitedSM until all associated arrearages are satisfactorily paid in full.
7. Qualifying Verizon Regional Package UnlimitedSM regional toll calls will not be detailed billed.

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C. RATES

Verizon Regional Package UnlimitedSMMonthly Rate

\$38.00

Effective September 1, 2007, the Verizon Bundle Discount is discontinued.

(C)

SM Service Mark of Verizon Communications Inc.

(I) Indicates increase

(C) Indicates Change

ISSUED AUGUST 31, 2007

EFFECTIVE SEPTEMBER 1, 2007

PACKAGED SERVICES- RESIDENCE

LOCAL AND TOLL PACKAGE ¹

A. GENERAL

Local and Toll Package is an optional service package which provides residential customers with local exchange services, intrastate intraLATA and interstate intraLATA (See the Verizon Telephone Companies Tariff F.C.C. No. 5, Interstate IntraLATA Service) toll usage for the first 1,000 minutes, and the choice of available compatible optional central office service features for one flat monthly rate.

B. REGULATIONS

1. Local and Toll Package consists of the following features:

- unlimited local usage
- Dial Tone Line with touch-tone
- waiver of certain nonrecurring residence charges ²
- initial 1,000 minutes of Verizon Pennsylvania Inc. Direct Distance Dialed (DDD) unassisted toll calling
- choice of specific Optional Central Office Services.

2. The following is the list of available Local and Toll Package Optional Central Office Services:

Busy Redial
Call Block
Call Forwarding Busy Line
Call Forwarding-Don't Answer
Call Forward-Busy Line/Don't Answer
Call Forwarding Variable
Call Waiting
Caller ID or Call Waiting ID
Distinctive Ring
Intercom Extra®
Return Call (*69)
Speed Dialing - 30
Three-way Calling
Ultra Forward®

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3. For purposes of calculating any applicable Monthly Subscription Discount rates for Optional Central Office Services features not included in Local and Toll Package, but ordered in conjunction with Local and Toll Package on the customer's same line, Local and Toll Package will count as four eligible Optional Central Office Services features.

¹ Effective November 25, 2004, Local and Toll Package is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

² The Dial Tone Line Connection Charge, Change of Residence Service Charge, and any Service Change Charge(s) for adding or changing Local and Toll Package features do not apply to this service.

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(C) Indicates Change

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PACKAGED SERVICES- RESIDENCE

LOCAL AND TOLL PACKAGE ¹ (Cont'd)

B. REGULATIONS (Cont'd)

4. Local and Toll Package is not available in conjunction with the **Verizon Local Package ExtraSM** or **Verizon Local PackageSM**, Residence Services Variety Package, Big Deal, Call Manager, **SoundDealSM**, Metropolitan Area Unlimited Usage Package, Metropolitan Area Unlimited Plus Usage Package, or **IntelliLinQ[®]** BRI service lines. In addition, Local and Toll Package is not available with any other local or toll calling plan (standard or optional) or Automatic Savings.
5. Local and Toll Package is not available with Lifeline Service.
6. Local and Toll Package is not subject to any discounts for: Telephone Service for Employees, Pensioners, and Directors of the Company and its Affiliates.
7. Residence Local and Toll Package customers who become subject to Company-initiated toll service termination procedures will have all existing Local and Toll Package lines converted to Residence Dial Tone Line Service equipped with a Local Area Unlimited Usage Package, at the applicable tariff monthly rates. In addition, their existing Local and Toll Package Optional Central Office Services will be converted to the applicable tariff monthly rates (with any applicable feature package discounts). Also, the applicable Dial Tone Line Product/Service Charge will not apply for those Local and Toll Package lines converted due to termination procedures. Such customers will not be permitted to resubscribe to Local and Toll Package until all associated arrearages are satisfactorily paid in full.

C. RATES

	Monthly Rate	Local and Toll Package Toll Usage Rates (Per Minute)	
		Up to 1,000 minutes or fraction thereof	Over 1,000 minutes or fraction thereof
Local and Toll Package, per line	\$59.99 (I)	\$0.00	\$0.05

¹ Effective November 25, 2004, Local and Toll Package is grandfathered and is not available for new installations. Moves, additions or changes to subscribers' existing service are not permitted.

PACKAGED SERVICES- RESIDENCE

REGIONAL ESSENTIALS

A. GENERAL

Regional Essentials is an optional residential service package that provides customers with a combination of dial-tone access line, local usage, unlimited intraLATA toll usage and an optional feature package for one flat monthly rate.

B. REGULATIONS

1. Regional Essentials consists of the following basic features:

- Unlimited local calling
- Unlimited direct distance dialed intraLATA toll
- Dial Tone Line with touch-tone
- Waiver of certain nonrecurring residence charges¹
- Choice of specific Optional Central Office Services

In addition, customers can select up to three compatible VAS features, where available, and Standard Home Voice Mail. The following is a list of available services:

- Call Forwarding Busy Line or Call Forwarding - Don't Answer or Call Forward - Busy Line/Don't Answer
- Caller ID - Name and Number
- Call Waiting

Additional non-regulated service

(C)

2. For purposes of calculating any applicable Monthly Subscription Discount rates for Optional Central Office Services features not included in Regional Essentials but ordered in conjunction with Regional Essentials on the customer's same line, the Regional Essentials will count as one (1) eligible Optional Central Office Services features.
3. Regional Essentials is not available in conjunction with SoundDealSM, Local and Toll Package, Verizon Local Package, Verizon Local Package ExtraSM, Verizon Regional Package UnlimitedSM, Verizon Regional Package, Verizon Regional Package ExtraSM, Regional Value, Verizon Metropolitan Package, Verizon Metropolitan Package Extra, or the Residence Services Variety Package.

¹ The Dial tone Line Connection Charge, Change of Residence Service Charge, and the Service Change Charge(s) do not apply to this service.

SM Service Mark of Verizon Communications Inc.

PACKAGED SERVICES- RESIDENCE

REGIONAL ESSENTIALS

B. REGULATIONS (Cont'd)

4. Regional Essentials is not available with Lifeline Service.
5. Regional Essentials is not subject to any discounts for: Telephone Service for Employees, Pensioners, and Directors of the Company and its Affiliates.
6. Residence Regional Essentials customers who become subject to Company-initiated Toll or non-basic service termination procedures will have all existing Regional Essentials lines converted to Residence Dial Tone Line Service equipped with a Local Area Unlimited Usage Package, at the applicable tariff rates. The applicable Dial Tone Line Product/Service Charge will not apply for those Regional Essentials lines converted due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to resubscribe to the Regional Essentials until all associated arrearages are satisfactorily paid in full.
7. Regional Essentials is a flat rated unlimited service option only. There is no measured service option available.
8. Qualifying Regional Essentials regional toll calls will not be detailed billed.
9. An additional discount ranging from \$3.00 to \$12.01 per month will apply when Regional Essentials is bundled with an unlimited long distance plan and certain products offered through Verizon Pennsylvania Inc. Qualifying unlimited long distance plans must be consistent with the Plan O Service - Unlimited plan in the Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions. Discontinuance of any one of the required products will result in immediate termination of the bundle discount. To receive this additional discount, each product must be billed by or on behalf of Verizon Pennsylvania Inc. For customers who have or agree to purchase the products for a 24 month commitment, the additional monthly discount will expire twenty-four (24) months from the date it is implemented on the customer's account. For other customers, the additional monthly discount will expire twelve (12) months from the date it is implemented on the customer's account. (C)

C. RATES

	<u>Monthly Rate</u>
Regional Essentials	\$32.04

PACKAGED SERVICES- RESIDENCE

REGIONAL VALUE

1. Regional Value consists of the following basic offerings for residential customers only:

- Unlimited local calling
- Unlimited direct distance dialed intraLATA toll
- Dial Tone Line with touch-tone
- Waiver of certain nonrecurring residence charges¹

2. For purposes of calculating any applicable Monthly Subscription Discount rates for Optional Central Office Services features not included in Regional Value ordered in conjunction with Regional Value on the customer's same line, the Regional Value will count as one (1) eligible Optional Central Office Services features.
3. Regional Value is not available in conjunction with SoundDealSM, Local and Toll Package, Verizon Local Package, Verizon Local Package ExtraSM, Verizon Regional Package UnlimitedSM, Verizon Regional Package, Verizon Regional Package ExtraSM, Regional Essentials, Verizon Metropolitan Package, Verizon Metropolitan Package Extra, or the Residence Services Variety Package.
4. Regional Value is not available with Lifeline Service.
5. Regional Value is not subject to any discounts for: Telephone Service for Employees, Pensioners, and Directors of the Company and its Affiliates.
6. Residence Regional Value customers who become subject to Company-initiated Toll or non-basic service termination procedures will have all existing Regional Value lines converted to Residence Dial Tone Line Service equipped with a Local Area Unlimited Usage Package, at the applicable tariff rates. The applicable Dial Tone Line Product/Service Charge will not apply for those Regional Value lines converted due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to resubscribe to the Regional Value until all associated arrearages are satisfactorily paid in full.
7. Regional Value is a flat rated unlimited service option only. There is no measured service option available.
8. Qualifying Regional Value regional toll calls will not be detailed billed.

¹ The Dial tone Line Connection Charge, Change of Residence Service Charge, and the Service Change Charge(s) do not apply to this service.

SM Service Mark of Verizon Communications Inc.

Some material previously appearing on this sheet now appears on Original Sheet 20.

PACKAGED SERVICES- RESIDENCE

REGIONAL VALUE (Cont'd)

9. A monthly discount of \$5.00 may apply when Regional Value is bundled with an unlimited long distance plan plus ONE-BILL® with a Verizon Wireless plan as specified by Verizon Pennsylvania, Inc. Qualifying unlimited long distance plans must be consistent with the Plan O Service - Unlimited plan in the Bell Atlantic Communications, Inc. D/B/A Verizon Long Distance Posted Rates, Terms and Conditions. Discontinuance of any one of the required products will result in immediate termination of the discount. To receive this discount, each product must be billed by or on behalf of Verizon Pennsylvania, Inc. The discount will expire twelve (12) months from the date it is implemented on the customer's account. Customers are limited to one discount only and cannot combine discounts.

C. RATES

Monthly Rate

Regional Value

\$27.04

¹ The Dial tone Line Connection Charge, Change of Residence Service Charge, and the Service Change Charge(s) do not apply to this service.

Some material now appearing on this sheet previously appeared on 2nd Revised Sheet 19.

PENNSYLVANIA PUBLIC UTILITY COMMISSION
HARRISBURG, PENNSYLVANIA 17105

Petition of Verizon Pennsylvania Inc.
For Modification of Consent Order

PUBLIC MEETING: June 21, 2007
JUN-2007-OSA-0106*

Docket No. C-00881727

STATEMENT OF VICE CHAIRMAN JAMES H. CAWLEY
CONCURRING IN PART AND DISSENTING IN PART

On June 21, 2007 the Commission disposed of the Staff recommendation on the Comments that addressed the Commission's Tentative Order in this matter. *Petition of Verizon Pennsylvania Inc. for Modification of Consent Order*, Docket No. C-00881727, Tentative Order entered December 26, 2006, 37 Pa.B. 287 (January 13, 2007), (Tentative Order). The majority, in accordance with the Motion of Commissioner Terrance J. Fitzpatrick, granted the Verizon Pennsylvania Inc. (Verizon PA) Petition without attaching the conditions proposed by the Office of the Consumer Advocate (OCA) which were termed as "unrelated." For the reasons that I verbally expressed during the Commission's Public Meeting and are further delineated below, I respectfully concur in part and dissent in part in the decision reached by the majority in this proceeding.

A. Modification of the Consent Order for Verizon PA Marketing Activities

I concur with the majority decision to modify the *Consent Order* in relation to Verizon PA's marketing of its services to residential end-user consumers. The relevant modification reflects the realities of a changing telecommunications services marketplace and is broadly consistent with the marketing practices currently followed by incumbent, competitive, and wireless providers of telecommunications services within Pennsylvania. I also note that the OCA itself did not object to the proposed Consent Order services marketing modification.

B. Availability of Service Bundles for Lifeline 135 Residential Customers

The position adopted by the majority grants Verizon PA's motion,¹ and largely relies on the Verizon PA Comment and Reply Comment submissions in reaching its adopted conclusion in this proceeding. However, in reaching the conclusion that somehow the conditions sought by the OCA in this matter were "unrelated" to the relief provided to Verizon PA, the majority decision fails to substantively address the following arguments that have been raised by the OCA in its Comment submissions and other pleadings. Some of these arguments – a number of which appear to have gone totally unanswered by Verizon PA itself – include the following in summary form:

1. Lifeline customers can be promised by Verizon PA "the best plan package for you" under the modified sales script, but they will be forced to purchase vertical services "a la carte" at a much higher price when a service bundle is available at a lower overall price.²
2. The OCA has provided information that there are other Pennsylvania incumbent local exchange carriers (ILECs) which do not restrict the availability of service bundles to their respective Lifeline customers. OCA states that The United Telephone Company of Pennsylvania d/b/a Embarq Pennsylvania (Embarq PA - previously Sprint/The United Telephone Company of Pennsylvania), does not restrict the availability of bundled service packages to Lifeline customers where such packages include vertical services and toll calls.³
3. The Federal Communications Commission (FCC) has rejected the notion that Lifeline service, as the FCC defines it, may not include bundled services. The FCC did not prohibit carriers from offering bundled services as a part of Lifeline service.⁴
4. The OCA responds to the Verizon PA argument that Section 3019(f)(2) of Chapter 30, 66 Pa. C.S. § 3019(f)(2), does not apply to service bundles, by stating that Verizon's argument is based on a rather narrow-based interpretation where "services" combined into a "bundle" or "package" are no longer construed as a "service" and Section 3019(f)(2) no longer applies. The OCA brings forward the expansive definition of "service" under Section 102 of the Public Utility Code, 66 Pa.

¹ Verizon PA, Motion for Judgment on the Pleadings on its Petition and Motion to Sever and Dismiss the Issues Raised in OCA's Answer Seeking Affirmative Relief, Docket No. C-00881727, filed on September 15, 2007.

² OCA, Answer of the Office of Consumer Advocate in Opposition to Verizon Pennsylvania Inc.'s Motion for Judgment on the Pleadings or Alternative Relief, Docket No. C-00881727, filed October 10, 2006, at 3, citing Verizon PA Petition at 6 (OCA Answer).

³ *Id.*, at 5-6, citing The United Telephone Company of Pennsylvania, Informational Tariff for Competitive Services, Suppl. No. 14, Sec. 2, Fourth Revised Page 4-8.1.

⁴ *Id.*, at 7, citing *In re Federal-State Joint Board on Universal Service*, FCC, Report and Order, 1997, ¶ 384; and *In re Lifeline and Link-Up*, (FCC Apr. 29, 2004), WC Docket No. 03-109, FCC 04-87, ¶ 53.

C.S. § 102, and argues in response that a package of Caller ID and Call Waiting services is a "service" in and of itself under the Public Utility Code.⁵

5. The OCA points out that at least in one other state served by a Verizon PA affiliate ILEC, Lifeline customers do not lose their federal credit support if they subscribe to bundles of vertical and toll services, and previous tariff restrictions to the contrary appear to have been eliminated.⁶

In my opinion, OCA's arguments have drawn a clear linkage between the adopted Consent Order services marketing modification for Verizon PA, and the availability of service bundles to Lifeline 135 customers. The OCA chose the optimal solution of avoiding protracted litigation – thus reasonably protecting the interests of the broader number of Verizon PA's residential customers who may wish to avail themselves of the Company's service bundles – while advancing a modest and *very relevant* proposal designed to also protect the interests of Verizon PA's Lifeline 135 customers. Verizon PA's Lifeline 135 customers constitute a small subset of the Company's residential customer base. I am not persuaded by Verizon PA's arguments that restrictions should continue to apply to the availability of service bundles for Lifeline 135 customers that have the result of increasing the price of legacy copper-based telecommunications services to Lifeline customers who need them but can ill-afford the Company's "a la carte" pricing for its vertical and toll services.

Many of Verizon PA's vertical services have been unilaterally classified by the Company as "competitive" under the provisions of Section 3016(b) of Chapter 30, 66 Pa. C.S. § 3016(b), and are no longer price-regulated by this Commission. It is an undisputed fact that when Verizon PA proceeded with its unilateral "competitive" classification of its vertical services, it also implemented price increases for the same services. On or about April 28, 2006, Verizon PA proceeded with the unilateral "self-classification" of services such as Call Waiting, Call Forwarding, Three Way Calling, and Caller ID per line as "competitive." In the same filing, Verizon PA also implemented rather counter-intuitive price increases for the same services since the term "competitive service pricing" is usually

⁵ OCA Answer, at 7-8.

⁶ *Id.*, at 11-13 and n. 52, citing in part *Re Verizon New England, Inc. d/b/a Verizon Vermont*, 244 PUR4th 173, 240 (VT Public Service Bd. 2005) (*Verizon Vermont I*); and *Re Verizon New England, Inc. d/b/a Verizon Vermont*, 248 PUR4th 212, (VT Public Service Bd. April 26, 2006) (*Verizon Vermont II*).

identified either with “stable prices” or even “price reductions.” Some of these price increases for Verizon PA’s residential customers were as follows:

<u>Services</u>	<u>Old Monthly Rate</u>	<u>New Monthly Rate</u>	<u>% Increase</u>
Call Waiting	\$4.50	\$5.00	11.11
Call Forwarding	\$3.00	\$3.50	16.67
Three Way Calling	\$4.00	\$4.50	12.50
Caller ID per line	\$7.50	\$7.95	6.00

Sources: Verizon PA Tariff Pa. P.U.C.-No. 500 filing at Docket No. R-00061511, April 28, 2006, effective May 1, 2006; Verizon PA & Verizon North Customer Notice pamphlet; Secretarial Letter, Docket No. R-00061511 *et al.*, issued on May 22, 2006; Verizon PA Tariff Pa. P.U.C.-No. 500 (Informational Tariff for Competitive Services), Sec. 29C-2, 3rd Rev. Sheet 4, ¶ 3.a.

It is beyond dispute that vertical services such as Call Waiting and Caller ID, which are usual appendages to basic local exchange telephone services, are already priced above their respective economic costs, and that further price increases on such services simply provide a higher level of profitability for their provider. In the case of Verizon PA’s unilateral “competitive” classification of its vertical services for residential end-user consumers, the implemented price increases exceeded by far conventional measures of economic inflation, including the consumer price index for all urban consumers (CPI-U). The unadjusted 12-month increase of the CPI-U as of December 2006 was 2.5%.⁷ In addition, Verizon PA has availed itself of the Chapter 30 annual revenue and rate increases under its price change opportunity (PCO) mechanism both in 2006 and 2007. These annual revenue and rate increases have been mostly channeled to the Company’s non-competitive and protected basic local exchange telephone services, including those basic services that are used by Verizon PA’s Lifeline end-user consumers.

The Lifeline customers of Verizon PA are by definition financially the least capable of coping with substantial rate increases for basic and vertical telephone services that are needed in their households. It is also very doubtful that Verizon PA’s Lifeline customers have ready access to the competitive alternatives for landline or wireless telecommunications services that are generally available to the broader segments of Verizon PA’s ordinary residential end-user consumers. There are a very limited number of wireline and wireless competitive eligible telecommunications carriers (CETCs) that

⁷ U.S. Department of Labor, Bureau of Labor Statistics, *Consumer Price Index: December 2006*, (Washington, D.C., January 18, 2007). Internet accessible through <<http://www.bls.gov/CPI>>.

provide a Lifeline product within Pennsylvania. The availability of *affordable* basic and vertical telephone services to Lifeline customers is inextricably linked with the concept of preserving and enhancing the availability of universal telephone service, a concept that is enshrined in both federal and Pennsylvania law. It has consistently guided the regulatory actions of this Commission. *See generally* 66 Pa. C.S. § 3011(2).

There is no issue here that the unrestricted availability of a limited range of Verizon PA's service bundles, as suggested by the OCA, would provide much needed price discounts that would greatly enhance the affordability of these services for the Company's Lifeline customers, thus preserving and enhancing the universal telephone service concept. As I have previously pointed out, the annual average household telephone penetration rate in Pennsylvania has declined from 98.2% in 2002 – one of the highest in the nation – to 96.7% as of November 2006.⁸ Verizon PA is able to obtain a certain level of profit through the provision of service bundles to its regular residential consumers. Thus, I do not think that Verizon needs to extract a higher level of profit from its Lifeline customers through the restrictive “a la carte” provision and pricing of its vertical services. Such a profit extraction can inevitably lead to the outright unavailability of vertical services for Lifeline customers, something that would be contrary to the letter and the spirit of Section 3019(f) in Chapter 30, 66 Pa § 3019(f). In contrast, Verizon PA will not realize any financial losses through the availability of a limited range of service bundles to its Lifeline customers. Verizon PA receives federal Universal Service Fund (USF) support for its Lifeline customer program. This support amounted to \$13.09 million in 2004 and \$14.14 million in 2005.⁹ As the OCA has pointed out, the FCC has ruled that Lifeline customers can subscribe to service bundles without loss of this federal support.¹⁰

I am not convinced by arguments that are in part based on the more than seven-year old sole dissenting viewpoint of a past member of this Commission, especially when it appears that Verizon PA's affiliate ILEC in Vermont is required to offer service bundles to

⁸ Alexander Belifante, *Telephone Subscribership in the United States*, FCC, Industry Analysis and Technology Division, Wireline Competition Bureau, (Washington D.C., May 2007), Table 3, at 18, 20. The stated statistics account for the availability of wireless and “other” telephone services.

⁹ Federal-State Joint Board on Universal Service, *Universal Service Monitoring Report*, FCC, CC Docket No. 98-202, (Washington, D.C., 2006), Table 2-5, at 2-34.

¹⁰ OCA Answer at 7. *See also In re Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, (FCC, May 8, 1997), *Report and Order*, FCC 97-157, *slip op.*, ¶ 384, at 204-205; *In re Lifeline and Link-Up*, WC Docket No. 03-109, (FCC, April 29, 2004), *Report and Order and Further Notice of Proposed Rulemaking*, FCC 04-87, *slip op.*, ¶ 53, at 29.

Lifeline customers in that state, while Verizon PA refuses to partially lift related restrictions on the availability of service bundles to its Lifeline 135 customers in Pennsylvania.

By accepting this difference in regulatory approaches on the availability of bundled services for Lifeline customers in Pennsylvania and Vermont, this Commission delivers the undesirable message that Verizon's Lifeline customers in Vermont can have lower priced telecommunications services and, thus, better economic opportunities which will not be available for Verizon PA's Lifeline customers in Pennsylvania. The majority's decision in this matter also creates a regulatory asymmetry within Pennsylvania. Verizon PA is permitted to restrict the availability of service bundles to its Lifeline customers while Embargo PA does not have any such restrictions for its Lifeline customers.¹¹

Similarly, I am not persuaded that Verizon PA will face inordinate administrative costs in implementing the availability of service bundles for Lifeline 135 customers along the lines suggested by the OCA. Actually, the Company may expend more effort and incur larger administrative costs in explaining to existing and prospective Lifeline customers the reasons why a very limited range of service bundles is not available to them. Indeed, if other Pennsylvania ILECs – as OCA has already pointed out – have no restrictions on the availability of service bundles for Lifeline customers in Pennsylvania, and the centralized billing systems of Verizon Communications Corporation are already coping with the availability of service bundles for the Lifeline customers of Verizon PA's ILEC affiliate in Vermont, the administrative cost issue is effectively a nonissue.

I also agree with the OCA that Verizon PA's interpretation of Section 3019(f)(2) in Chapter 30, 66 Pa. C.S. § 3019(f)(2), does not oblige the Company's Lifeline customers to purchase vertical services at "a la carte" "tariffed" rates. Verizon PA appears to ignore the fact that both its vertical services and its service bundles for residential consumers are part and parcel of its Tariff 500, "Informational Tariff for Competitive Services." The Company's Tariff 500 has been in place for its competitive services since Verizon PA (ex-Bell Atlantic-Pennsylvania Inc.) entered a regulatory regime of alternative regulation in 1994 under the former statutory version of Chapter 30.¹² Thus, in the broader sense, although the

¹¹ See generally The United Telephone Company of Pennsylvania, Tariff Telephone – Pa. P.U.C. No. 26, Suppl. No. 247, Sec. 13, 6th Rev. Sheet 1 to Orig. Sheet 5; and Tariff Telephone – Pa. P.U.C. No. 500 (Informational Tariff for Competitive Services), Suppl. No. 22, Sec. 2, 5th Rev. Page 4. See also Tentative Order, 37 Pa.B. 287 at 289.

¹² Verizon PA makes Tariff 500 filings for its competitive services under its Amended Chapter 30 Plan. See *Verizon Pennsylvania Inc. 's Alternative Regulation Plan (modified in compliance with the Commission's Opinion and Order*

Commission does not exercise price regulation over Verizon PA's Tariff 500 vertical services and service bundles, these services and bundles are still offered under a "tariff." *See also* 66 Pa. C.S. § 3016(d)(3). Thus, there cannot be an automatic statutory inference that the competitive "a la carte" pricing should apply for the purchase of vertical services by Lifeline customers versus the single discounted price for a competitive service bundle.

It is my sincere hope that Verizon PA and the OCA will reach a reasonable compromise on the issues relating to the availability of service bundles for the Company's Lifeline customers. I continue to believe that the OCA's proposals on the availability of three service bundles for Lifeline customers constitute a very reasonable starting point for such a compromise. Verizon PA's Lifeline customers should not be placed at a level below that of Verizon's Lifeline customers in Vermont, and below the level of the Lifeline customers of at least one or two other ILECs that this Commission regulates in Pennsylvania.

For these reasons, I respectfully concur in part and dissent in part from the decision reached by the majority in this proceeding.

Dated: June 29, 2007

James H. Cawley
Vice Chairman

entered June 28, 1994 and in compliance with the Commission's Order entered May 20, 2005), Docket Nos. P-00930715 & P-00930715F1000, filed June 20, 2005, at 15.

VERIZON PRICE INCREASE INFORMATION

VIRGINIA

Request No. 123b

- b. Please identify each Verizon Freedom package, and the associated price increase, showing the "before" and "after" prices.

Response:

Changes in Prices Freedom Services Shown in Table C.2 for 2006		
Plan	Before Price	After Price
Verizon Freedom Essentials	\$39.95	\$44.99
Verizon Freedom Value	\$34.95	\$39.99

Respondent:

Dr. William Taylor